

UNIFIED QUALITY, ENVIRONMENTAL AND OCCUPATIONAL HEALTH & SAFETY POLICY

The primary concern of the Management of "BE-ACCURATE SINGLE MEMBER P.C." is the excellent provision of transport and logistics services that meet customer requirements and ensure maximum customer satisfaction.

The Company's commitment to Quality is firm and indisputable and accompanies its good reputation. For this reason, the Company's Management has defined as its main objective the strict implementation and maintenance of an Integrated Management System for Quality, Environmental Management and Occupational Health & Safety, in accordance with ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 standards, as well as the continuous improvement of this System.

At the same time, its purpose is to provide the best possible customer service and to establish itself as a model company of reliability and success in its field, while giving the required attention to improving its environmental performance and the Health & Safety of its personnel.

The Company recognizes its responsibility to meet the requirements of all interested parties and ensures that its operations do not pose risks to them.

Reduction of Climate Change Impacts: The Company aims to reduce the negative environmental impacts of its activities through energy saving, efficient resource management and reduction of CO2 emissions.

The Company has adopted the principles of sustainable development ensuring environmentally friendly operations.

It also ensures that its personnel operates in a safe and healthy working environment.

COMMITMENTS

At BE-ACCURATE SINGLE MEMBER P.C., we are committed to the following:

- The services we provide to our customers shall fully satisfy and completely meet their requirements, as well as the applicable regulatory and legal requirements governing our operations.
- Orders and/or contracts with our customers shall be executed exactly as agreed, and the Company shall fully fulfill all its obligations.
- Our objective always remains the understanding of customer needs and their continuous and complete satisfaction.
- Prompt response to the requests and issues of our customers and partners.
- The communication of the Quality, Environmental Management, and Occupational Health & Safety Policy at all levels of the Company, as well as the review of its suitability whenever significant changes occur.

- Compliance of all Company operations with the requirements set by EN ISO 9001:2015, EN ISO 14001:2015, and EN ISO 45001:2018 standards.
- The continuous improvement of the Integrated Management System for Quality, Environmental Management, and Occupational Health & Safety, as well as of the Company's operations.
- The maintenance of documented information.
- Ensuring business continuity and the ability to provide services even in cases of emergency situations.
- Decision-making based on data analysis and performance indicators.
- The systematic identification, evaluation, and control of all environmental aspects and impacts within the Company's facilities.
- The prevention of pollution and the protection of the environment, taking into account the life cycle of its services.
- The consideration of the life cycle of its services, including suppliers, partners, and transportation, aiming at reducing environmental impacts.
- The consideration of climate change impacts in the planning and operation of the Company, as well as contributing to their mitigation.
- The identification of risks and the minimization of their consequences for all employees, through the implementation of appropriate preventive measures.
- The prevention of injuries, illnesses, and adverse Occupational Health & Safety incidents that may arise from its operations and activities.
- The consultation and active participation of employees and their representatives on Occupational Health & Safety matters.
- The use of necessary equipment is properly maintained.
- The protection of confidentiality and Personal Data.
- The identification, evaluation, and management of risks and opportunities related to quality, environment, and Occupational Health & Safety, aiming at preventing negative impacts and exploiting improvement opportunities.

PRINCIPLES

For the implementation of the Integrated Quality Policy, the Company operates according to the following principles:

- Each employee is responsible for the quality of their own work and is fully informed about the Company's implemented Management System, their responsibilities, and the set objectives/indicators.
- The Company has established and actively supports its personnel in their participation in the continuous improvement of the effectiveness of the Integrated Management System.
- As a Company, we set objectives, targets, and programs, provide the necessary resources for their achievement, and analyze the results of statistical analysis within the framework of our continuous effort to improve the products and services provided to our customers.
- We provide appropriate training to the Company's personnel, as well as suitable equipment and infrastructure to enable them to properly perform the tasks assigned to them.
- The Company has appointed a Management Representative for Quality, Environmental Management, and Occupational Health & Safety, who has organizational independence and authority to ensure that the Integrated Management System is implemented and, where required, to initiate appropriate corrective actions.
- All processes that affect quality, environmental policy, and Occupational Health & Safety policy are controlled.
- Measurable and realistic Quality, Environmental, and Occupational Health & Safety objectives are established annually, communicated to all personnel, and are continuously monitored, evaluated, and revised (as required).
- Infrastructure and equipment remain adequate and efficient through continuous maintenance, improvement, and renewal.
- Measures are taken to minimize environmental impacts arising from the Company's operations and to continuously improve environmental performance.
- Measures are taken to minimize impacts on Occupational Health & Safety of personnel and to continuously improve the relevant protection measures.
- Suppliers and partners are selected based on strict criteria to ensure the provision of compliant products and services. At the same time, they are informed about the Company's Environmental and Occupational Health & Safety Policies, and efforts are made to ensure their compliance with similar principles. They are also monitored to ensure they meet the Company's commitments to customers and interested parties.
- All personnel and external partners (where applicable) are required to comply with the Management System relevant to their scope of activities.

STRATEGIC OBJECTIVES

The Company's strategic objectives are defined as follows:

- High returns on business investments arising from the Company's operations.
- Compliance of the Company with legal and regulatory requirements related to its operation, as well as their review for any updates.
- Continuous improvement of the Company and its services provided.
- Competitive services.
- Continuous monitoring of the efficiency and effectiveness of operations based on objectives and indicators.
- Enhancement of customer satisfaction through continuous improvement of the quality of the services provided and prompt response to their requests.
- Reduction of the Company's environmental footprint through optimization of resources and energy consumption and limitation of emissions.
- Ensuring a safe and healthy working environment, aiming at the reduction of occupational accidents and work-related illnesses.

The present Integrated Quality Policy applies to all functions and activities of the Company, including cases where its personnel provide services outside its premises.

This Integrated Quality Policy is known to all Company personnel and is available to all interested parties upon request.

It is reviewed annually, or earlier, if deemed necessary by the Company's Management.